



MAHARASHTRA EDUCATION SOCIETY'S
(SINCE 1860)

INSTITUTE OF MANAGEMENT AND CAREER COURSES (IMCC)

131, Mayur Colony, Kothrud, Pune - 411038, Maharashtra, India | Tel.: 020-25466271, 25466273, 25463453.
e-mail: director.imcc@mespune.in | www.mesimcc.org | NBA Accredited MCA Programme

(Recognized by Savitribai Phule Pune University)

Ref. No.: MES IMCC/COMMITTEE/ 226 /2022-23

Date: 12/05/2022

OFFICE ORDER

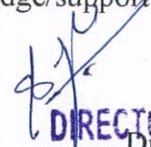
Sub.: Appointment of Student Grievance Redressal Committee (SGRC)

Ref.No. : Redressal of Grievance of Students Regulation, 2019 vide F.No.1-101/PGRC/AICTE / Regulation / 2019 dated 07.11.2019 and Appendix 6.3.2 of AICTE's Approval Process Hand-Book 2022-23.

Madam / Sir,

With reference to above mentioned subject, you have been appointed on the Committee as per the guidelines prescribed by AICTE / UGC. Your appointment is for the period from **01/06/2022 to 31/05/2024**. The **Student Grievance Redressal Committee (SGRC)** is established for to address the complaint from an aggrieved student relating to the institution. Kindly refer Appendix 15, Page No. 160 and the clause no. 6.3.2, Page No. 137 of AICTE's Approval Process Hand-Book 2022-23.

Please attend the meeting/s and provide your valuable guidance/knowledge/support to the Committee to address the related issues.


DIRECTOR
Director,
Maharashtra Education Society's

Copy to 1) All Committee Members.

Institute of Management & Career Courses (IMCC)
IMCC Campus, 131, Mayur Colony, Kothrud,
Pune-411038

S N	Name Of Staff	Profession	Mobile & Email	Role	Associate with
1.	Dr. Santosh Deshpande Director	Teaching	9822766911 director.imcc@mespune.in	Chairman	Institute
2.	Dr. Meenal Oak Librarian	Librarian	9850068102 mko.imcc@mespune.in	Member	Institute
3.	Dr. Manasi Bhate Associate Professor and Training and Placement Head	Teaching	9890266634 msb.imcc@mespune.in	Member	Institute
4.	Dr. Shweta Meshram Associate Professor	Teaching	9975103629 sdm.imcc@mespune.in	Member	Institute
5.	Mr. Prashant Patil	Non- Teaching	7020658412 pbp.imcc@mespune.in	Member	Institute
6.	Mr. Rajath Kumar Rao	Student	9618208327 raorajath1998@gmail.com	Member-Student Representative	Institute

2) Publication to Institute website


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Director,
Maharashtra Education Society's
Institute of Management & Career Courses (IMCC)



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NOTICE


All Members of the Grievance Redressal Committee of MES' IMCC are hereby requested to kindly make it convenient to attend the Meeting scheduled as below :-

- 1) Date : Friday, 14/10/2022.
- 2) Time : 10.30 a.m.
- 3) Venue : Meeting Room of MES' IMCC.

AGENDA

01. To read and confirm the minutes of the last Meeting that was held on 30.07.2022 at 10:30 a.m.
02. To take action on letter (No. Exam/Certificate/4585 dated 13/10/2022) received from Savitribai Phule University regarding non submission of exam form of Mr. Amaya Yogesh Kulkarni, MBA 1st Year, Roll No. 2102036.
03. Any other point with the permission of the Chair.




Prashant B. Patil
Member and Secretary



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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee of the Institute was held on Friday, 14/10/2022 at 10.30 a.m. in the Meeting Room.

The following members were present:

1.	Prof. Dr. S. D. Deshpande	...	Chairman
2.	Dr. Mrs. Manasi S. Bhate	...	Member
3.	Dr. Mrs. Meenal Kedar Oak	...	Member
4.	Dr. Shweta Meshram	...	Member
5.	Mr. Prashant B. Patil	...	Member Secretary
6.	Mr. Rajath Kumar Rao	...	Member - Student Representative

Following business was transacted in the Meeting.

1. To read and confirm the minutes of the last Meeting that was held on 30.07.2022 at 10.30 a.m.

RESOLUTION: The minutes of the last Meeting held on 30.07.2022 at 10.30 am were read and confirmed.


2. To take action on letter (No. Exam/Certificate/4585 dated 13/10/2022) received from Savitribai Phule Pune University regarding non submission of exam form of Mr. Amaya Yogesh Kulkarni, MBA 1st Year, Roll No. 2102036

RESOLUTION: The Registrar briefed Committee in detail about case of student Mr. Amaya Kulkarni. The issue was discussed at length and Hon'ble Committee has resolved that The Registrar of the Institute shall attend the said "University Pramad Samiti" and defend the case of said student to University and further report to the Director of the Institute about feedback university meeting to be attended.

Any other point with the permission of the Chair.

There being no other subject, the meeting ended with a vote of thanks to the Chair.




Prof. (Dr.) S. D. Deshpande
Chairman,
Grievance Redressal Committee,
MES' IMCC

Date: 15/10/2022



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ATTENDANCE MEETING OF GRIEVANCE REDRESSAL COMMITTEE

Held on Friday, 14/10/2022 @ 10.30 a.m.

SN	Name of the Member	Designation	Signature
01.	Prof. Dr. S. D. Deshpande sdd.imcc@mespune.in	Chairman	
02.	Dr. Mrs. M. S. Bhate msb.imcc@mespune.in	Member	
03.	Dr. Mrs. M. K. Oak mko.imcc@mespune.in	Member	
04.	Dr. Shweta Meshram sdm.imcc@mespune.in	Member	
05.	Mr. Prashant B. Patil pbp.imcc@mespune.in	Member – Secretary	
06.	Mr. Rajat Kumar Rao	Member-Student Representative	



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NOTICE

All Members of the Grievance Redressal Committee of MES' IMCC are hereby requested to kindly make it convenient to attend the Meeting scheduled as below :-

- 1) Date : Saturday, 30/07/2022.
- 2) Time : 10.30 a.m.
- 3) Venue : Meeting Room of MES' IMCC.

AGENDA

01. To read and confirm the minutes of the last Meeting that was held on 25.08.2021 at 2:30 p.m.
02. To take action on online grievance (CPNO2807202200298) received on 28/07/2022 related to the availability of places for conducting cultural activities.
03. Any other point with the permission of the Chair.



Prashant B. Patil
Member and Secretary



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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee of the MES' Institute of Management & Career Courses (IMCC) was held on Saturday, 30/07/2022 at 10.30 a.m. in the Meeting Room.

The following members were present:

- | | | | |
|----|---------------------------|-----|---------------------------------|
| 1. | Prof. Dr. S. D. Deshpande | ... | Chairman |
| 2. | Dr. Mrs. Manasi S. Bhate | ... | Member |
| 3. | Dr. Mrs. Meenal Kedar Oak | ... | Member |
| 4. | Dr. Shweta Meshram | ... | Member |
| 5. | Mr. Prashant B. Patil | ... | Member Secretary |
| 6. | Mr. Rajath Kumar Rao | ... | Member - Student Representative |

Following business was transacted in the Meeting.

1. To read and confirm the minutes of the last Meeting that was held on 25.08.2021 at 2.30 p.m.

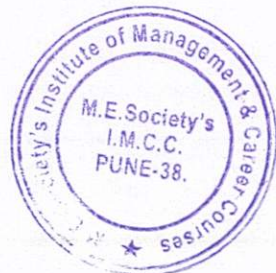
RESOLUTION: The minutes of the last Meeting held on 25.08.2021 at 2.30 pm were read and confirmed.

2. To take action on online grievance (CPNO2807202200298) received on 28/07/2022 related to the availability of places for conducting cultural activities.


RESOLUTION: The said issue was discussed and after thorough discussion, it is resolved to allot the Seminar Hall (Room No. 202 & 203 time-slot (from 2.30 pm to 8.30 pm) to students for drama practice with immediate effect.

3. Any other point with the permission of the Chair.

There being no other subject, the meeting ended with a vote of thanks to the Chair.



Date: 30/07/2022


Prof. (Dr.) S. D. Deshpande
Chairman,
Grievance Redressal Committee,
MES' IMCC



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ATTENDANCE MEETING OF GRIEVANCE REDRESSAL COMMITTEE

Meeting held on Saturday, 30/07/2022 @ 10.30 a.m.

SN	Name of the Member	Designation	Signature
01.	Prof. Dr. S. D. Deshpande sdd.imcc@mespune.in	Chairman	
02.	Dr. Mrs. M. S. Bhate msb.imcc@mespune.in	Member	
03.	Dr. Mrs. M. K. Oak mko.imcc@mespune.in	Member	
04.	Dr. Shweta Meshram sdm.imcc@mespune.in	Member	
05.	Mr. Prashant B. Patil pbp.imcc@mespune.in	Member – Secretary	
06.	Mr. Rajat Kumar Rao	Member-Student Representative	



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Student Grievance Redressal Committee (SGRC) Constituted for the period 1/6/2020 to 31/5/22

Sr. No.	Name	Designation in the Institute	Role in the Committee	Contact
1	Dr. Santosh D. Deshpande	Director	Chairman	8308398100
2	Dr. Meenal Oak	Librarian	Member	9850068102
3	Dr. Manasi Bhate	Associate Professor and Training and Placement Head	Member	9890266634
4	Dr. Shweta Meshram	Associate Professor	Member	9975103629
5	Mr. Prashant B. Patil	Registrar	Member	9922619343
6	Mr. Punit Shah	Student Representative	Member	9028224301

Date : 26/5/2020



Dr. Santosh Deshpande
Director, IMCC

Director
Maharashtra Education Society's
Institute of Management & Career Courses (IMCC)
IMCC Campus, 131, Mayur Colony, Kothrud,
Pune-411038.



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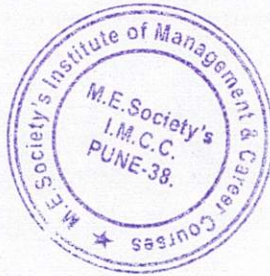
NOTICE

All Members of the Grievance Redressal Committee of MES' IMCC are hereby requested to kindly make it convenient to attend the Meeting scheduled as below :-

- 1) Date : Wednesday, 25/08/2021.
- 2) Time : 10.30 a.m.
- 3) Venue : Meeting Room of MES' IMCC.

AGENDA

01. To read and confirm the minutes of the last Meeting that was held on 17.08.2020 at 2:30 p.m.
02. To take review of grievances received from students during filling University Examination forms.
03. Any other point with the permission of the Chair.



Prashant B. Patil
Member and Secretary



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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee of the MES' Institute of Management & Career Courses (IMCC) was held on Wednesday, 25/08/2021 at 2.30 p.m. in the Meeting Room.

The following members were present:

1.	Prof. Dr. S. D. Deshpande	...	Chairman
2.	Dr. Mrs. Manasi S. Bhate	...	Member
3.	Dr. Mrs. Meenal Kedar Oak	...	Member
4.	Dr. Shweta Meshram	...	Member
5.	Mr. Prashant B. Patil	...	Member Secretary
6.	Mr. Punit Shah	...	Member - Student Representative

Following business was transacted in the Meeting.

01. To read and confirm the minutes of the last Meeting that was held on 17.08.2020 at 2.30 p.m.

RESOLUTION: The minutes of the last Meeting held on 17.08.2020 at 2.30 pm were read and confirmed.

02. To take review of grievances received from students during filling University Examination forms.


RESOLUTION: Mr. Prashant Patil, Registrar informed to the members about the difficulties facing by students while, filling University Examination forms. institute addressed the issue to University and resolved the same before due date. No student grievance application pending at Institute level.

03. Any other point with the permission of the Chair.

There being no other subject, the meeting ended with a vote of thanks to the Chair.

Date: 25/08/2021




Prof. (Dr.) S. D. Deshpande
Chairman,
Grievance Redressal Committee,
MES' IMCC



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ATTENDANCE MEETING OF GRIEVANCE REDRESSAL COMMITTEE

Held on Wednesday, 25/08/2021 @ 2.30 p.m.

SN	Name of the Member	Designation	Signature
01.	Prof. Dr. S. D. Deshpande sdd.imcc@mespune.in	Chairman	
02.	Dr. Mrs. M. S. Bhate msb.imcc@mespune.in	Member	
03.	Dr. Mrs. M. K. Oak mko.imcc@mespune.in	Member	
04.	Dr. Shweta Meshram sdm.imcc@mespune.in	Member	
05.	Mr. Prashant B. Patil pbp.imcc@mespune.in	Member – Secretary	
06.	Mr. Punit Shah	Member-Student Representative	



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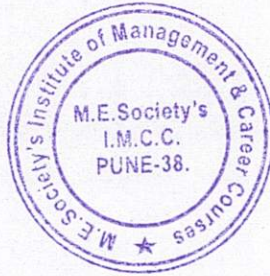
NOTICE

All Members of the Grievance Redressal Committee of MES' IMCC are hereby requested to kindly make it convenient to attend the Meeting scheduled as below :-

- 1) Date : Monday, 17/08/2020.
- 2) Time : 2.30 p.m.
- 3) Venue : Meeting Room of MES' IMCC.

AGENDA

01. To read and confirm the minutes of the last Meeting that was held on 23/08/2019 at 4:30 p.m.
02. To take review of current Grievance Redressal System and discuss about modifications required, if any.
03. Any other point with the permission of the Chair.



Prashant B. Patil
Member and Secretary



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MINUTES OF MEETING

Meeting of the Grievance Redressal Committee of the MES' Institute of Management & Career Courses (IMCC) was held on Monday, 17/08/2020 at 2.30 pm in the Meeting Room.

The following members were present:

- | | | | |
|----|---------------------------|-----|------------------|
| 1. | Prof. Dr. S. D. Deshpande | ... | Chairman |
| 2. | Dr. Mrs. Manasi S. Bhate | ... | Member |
| 3. | Dr. Mrs. Meenal Kedar Oak | ... | Member |
| 4. | Mrs. Dr. Shweta Meshram | ... | Member |
| 5. | Mr. Prashant B. Patil | ... | Member Secretary |

Following business was transacted in the Meeting.

1. To read and confirm the minutes of the last Meeting that was held on 23/08/2019 at 4:30 p.m.

RESOLUTION: The minutes of the last Meeting held on 23/08/2019 at 4.30 pm were read and confirmed.


2. To take review of current Grievance Redressal System and discuss about modifications required, if any.

RESOLUTION: It is noted by the Committee that no single application received by the Committee for Grievance Redressal. The Hon'ble Committee has expressed the need of periodic communication to students, faculty and staff about the said system.

There being no other subject, the meeting ended with a vote of thanks to the Chair.

Date: 18/08/2020




Prof. (Dr.) S. D. Deshpande
Chairman,
Grievance Redressal Committee,
MES' IMCC



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ATTENDANCE MEETING OF GRIEVANCE REDRESSAL COMMITTEE

Held on Monday, 17/08/2020 @ 2.30 p.m.

SN	Name of the Member	Designation	Signature
01.	Prof. Dr. S. D. Deshpande sdd.imcc@mespune.in	Chairman	
02.	Dr. Mrs. M. S. Bhate msb.imcc@mespune.in	Member	
03.	Dr. Mrs. M. K. Oak mko.imcc@mespune.in	Member	
04.	Dr. Shweta Meshram sdm.imcc@mespune.in	Member	
05.	Mr. Prashant B. Patil pbp.imcc@mespune.in	Member – Secretary	
06	Mr. Punit Shah (MCA IInd Year)	Student Representative	